

Appendix H

Peter Mott & Barry Wells T/A Lounge Leisure Group Liquid Lounge & Light Bar

Additional Information supplied by Licence Holders regarding Review applications made by Sussex Police

A copy of our incident report book for period in question.

An email we received thanking us for the way we looked after an assault victim.

The staff training programme which all staff have been trained on.

Trading Hours of Bars & Clubs in Worthing & throughout Sussex

The action plan which has been implemented with notes

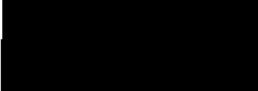
Information supplied by new Security Provider

Light Bar & Liquid Lounge Incident Log:

2:20 AM FRIDAY 6TH APRIL '11

3 MALES CAUGHT USING TAGS / 20 MARKS. ALL SEARCHED 2 OF THE MALES STILL HAD NOTES ON THEM. POLICE WERE CALLED ALL 3 WERE ARRESTED. CESU + STATEMENTS DONE FOR POLICE. THEIR NAMES WERE BE CHECKED AROUND PUNJAPUTIA.

MATHEW JAMES TRICLER 12/9/82



14/3/91

TAG 18/6/91

- VISITING 10/1000 TAGS IN AN '10 PARADE' AT CONTONGAY HOUSE. TAG CASE WAS PROBABLY B7005?

1:30 SUNDAY 17TH APRIL '11

ONE MALE ARRESTED. ASKED TO LEAVE FOR BEING INTOXICATED. TAGS WAS RUDOLPH & TAGS TO RUDOLPH A POLICE OFFICER.

3:20 AM FRIDAY 13TH MAY '11

A LARGE GROUP STARTED ARGUING JUST IN THE ROAD FROM THE CLUBS. THE GROUPS HAD BEEN IN THE CLUBS BUT HAD NOT BEEN CAUSING A PROBLEM INSIDE. I AM YOUNG (HEAD D/S) LEAD THE D/S IN USEGUM THE GROUP AWAY AND TRYING TO DISPERSE THE GROUP. A POLICE CAR DROVE PAST. I AM WATCHING THEM ON AS EVERYTHING WAS UNDER CONTROL AND THE GROUP WERE DISPERSING TOWARDS [REDACTED] AND THE REST OF THE POLICE TEAM LEFT THE AREA TO HEAD BACK TOWARDS THE CLUBS.

1:30 AM SUNDAY 15TH MAY '11

ONE FEMALE WAS REFUSED ENTRY FOR BEING TOO DRUNK. [REDACTED] SLAPPED [REDACTED] ROUND THE FACE. [REDACTED] AND CAME FROM BANK TEN IN THIS CONDITION. (WHICH IS A LOT OF PEOPLE WHO REFUSE COME FROM)... THIS DID APPEAR TO BE A PARTICULARLY BAD NIGHT FOR PEOPLE WANTING TO GET DRUNK!

2:50 AM SUNDAY 22ND MAY '11

2 MALES ARGUING BY RECEPTION THEN WENT FOR EACH OTHER LINE D/S STARED AND PULLED THEM APART. THE REST ONE MALE AT THE TOP OF THE STAIRS CALLED THE OTHER WAS ESCORTED OUT. THE MALE WITH HIM.

SLIPPED PAST HIM AND RAN AFTER THE OTHER MALE
A CALLER HIM HALF WAY DOWN THE STAIRS THEY
BOGARD TO FIGHT AGAIN. A FEMALE GOT CALLED UP
INTO THE KITCHEN AND WAS INTERVIEWED IN THE PROCESS.
POLICE WERE OUTSIDE THE FRONT, - [REDACTED] RAN IN AND
CHARGED THE 2 MALES OFF THE K/S. BOTH WERE
VERY NERVOUS BUT ~~NOT~~ DRUNK IN MY OPINION.
THEY WERE BOTH ARRESTED AND FEMALE HAD AN ARREST
CALLED FOR HER AT THE END OF THE NIGHT [REDACTED] AND
SHEETS SHE DOWN WITH [REDACTED] TO FIND OUT WHY HE
GOT THE MALE GO AT THE TOP OF THE STAIRS. HE
SAID THAT A DEER GOT THROWN INTO THE AIR AND HE
WAS JUST TRYING TO GET IN ON HIS EYES SO LATER
IN CONVERSATION FOR A SECOND, THE COUNTESS CONFIRMED
THAT JIM DID ~~NOT~~ WITH HIS EYES BELIEVING JUST HIS
MARE SLIPPED PAST HIM. HE WAS GIVEN A VERBAL
WARNING FOR THIS AS HE COULD HAVE STOPPED THIS.
FEMALE CERTAINLY INJURED AND THE FIGHT IS HE WAS
FROM WORK AFTERNOON.

2 AM SATURDAY 23RD MAY '11

- 1 MALE ARRESTED OUTSIDE THE CLUB FOR DRUNK &
DISORDERLY. - HE HAD NOT BEEN IN THE CLUB.
- 1 MALE ASKED TO GO TO TOWN FOR ARREST WITH ANOTHER
MALE OVER HIS CURFEWING. RUSHED INTO FORCE JUST
OUTSIDE. HE ALLEGEDLY ISUMBLED HEARD WITH A FEMALE
OFFICER SUBSEQUENTLY ARRESTED. ~~FE~~

SLIPPED PAST HIM AND RAN AFTER THE OTHER MALE
HE CAUGHT HIM HALF WAY DOWN THE STAIRS [REDACTED]
BEGAN TO FLUTTER AROUND. A FEMALE GOT CALLED UP
INTO THE HUNTERS AND WAS INVOLVED IN THE PROCESS.
POLICE WERE OUTSIDE THE FRONT, THEY RAN IN AND
CARRIED THE 2 MALES OFF THE 10/S. BOTH WERE
VERY NERVOUS BUT ~~NOT~~ DRUNK IN ANY SENSE.
THEY WERE BOTH ASSESSED AND FEMALE HAD AN ANKLE
CALLUS FOR HER AT THE END OF THE INCIDENT [REDACTED] AND
OFFICERS SAT DOWN WITH [REDACTED] TO FIND OUT WHY HE
LET THE MALES GO AT THE TOP OF THE STAIRS. HE
SAID THAT A DEER GOT THROWN INTO THE AIR AND HE
WAS JUST TRYING TO GET IN OVER HIS EYES SO LARGELY
IN CONCENTRATION FOR A SECOND. THE CCTV CONFIRMS
THAT [REDACTED] DID ~~NOT~~ WITH HIS EYES BELIEVINGLY JUST AS
THE MALE SLIPPED PAST HIM. HE WAS CARRYING A VERBALLY
WHISPER FOR THE AS HE CAME HALF STOPPED THE
FEMALE CERTAINLY INJURED AND THE FLUTTER IF HE WAS
FROM WORK AFTERWARDS.

2 AM SATURDAY 23RD MAY '11

- 1 MALE ASSESSED OUTSIDE THE CLUB FOR DRUNK &
DISORDERLY. - HE HAD NOT BEEN IN THE ~~CLUB~~ CLUB.
- 1 MALE ASKED TO COME TOGETHER FOR A DRINK WITH ANOTHER
MALE OVER HIS GIRLFRIEND. BUMPED INTO POLICE JUST
OUTSIDE. HE ACCIDENTALLY BUMPED HEADS WITH A FEMALE
OFFICER SUBSEQUENTLY ASSESSED. ~~HE~~

2 EASTON GOKOPHAN Males ASKED TO LEAVE TAG CLUB FOR BEING ~~DRUNK~~ INTOXICATED. POLICE TOOK OVER AND ARRESTED ONE OF THEM. [REDACTED] ASKED TO DO A STATEMENT TO SAY 'POLICE DID NOT PUT OVER TAG TOO' ???

12:50 AM SATURDAY 4th June '11
ONE MALE REFUSED ENTRY FOR BEING TOO DRUNK
HE WALKED DOWN THE ROAD AND PURCHASED A WINDY
POLICE ARRESTED HIM.

5:10 AM FRIDAY 17th June '11
A ONE FEMALE LEFT THE CLUB, HAS AN ARGUMENT
ACROSS THE ROAD WITH 2 FEMALE WHO HAD NOT
BEEN IN TAG CLUB. SHE BECAME ABUSIVE TOWARDS
POLICE AND WAS ARRESTED.

1:20 AM SATURDAY 18th June '11.
MALE ARRESTED FOR DRIVING WITHOUT A SEATBELT. HE
HAD NOT BEEN IN TAG CLUB. BUT WAS PUT TO THE PUMP
AND RESTRAINED ON THE STAIRS ENTRANCE TO TAG CLUB.

00:00 Sunday 19th June '11
2 Males refused entry, police stepped in and
the males became aggressive, police arrested them.

1:30AM Sunday 19th June '11.
One male Eastern European, actual strange so
asked to leave for being intoxicated later got
into back town and was arrested for ID as his
left.

~~1:30AM~~ 2:40AM Saturday 23rd July '11
One male punched in club, he received a cut lip
and was taken first aid, the male could not give any
information to go on and did not want to press charges,
just to go home.

12:30AM - Saturday 23rd July '11
A group of police girls came to the front door and
were refused entry as one of the girls was intoxicated
the girls went and spoke to police across the road
who explained why we could not let them in. They
accused Ian (back door) of being racist, the 4 officers
across the road became aggressive?

1:25AM Saturday 23rd July '11
Male refused entry, the town refused to move away
from the front door, police asked him away for us.

23.30 SATURDAY 30th JULY '11

A FEMALE WAS ARGUING WITH ANOTHER COUPLE, BOTH PARTIES WERE SEPARATED - BOTH WERE SAYING THAT THE OTHER PARTY HAD STARTED IT, TAG WERE ALL TOLD TO STAY AWAY FROM GACH O'SHON AND JUST ENJOY TAGS NIGHT. DECKSTAR WERE TOLD THAT TAGS WAS HISTORY BETWEEN TAG SINGLE FEMALE AND TAG MALE. A LITTLE LATER ON TAG WERE SEEN ARGUING AGAIN AND BOTH PARTIES WERE ASKED TO CEASE.

28.30 FRIDAY 30th JULY '11

1 MALE REFUSED ENTRY FOR BEING INTOXICATED, 10 MINUTES LATER, HE WAS SICK ON HIS FRIEND ^{IN THE ROOM} HE HAD NOT BEEN IN.

1.40AM SATURDAY 6th AUGUST '11

1 FEMALE REALLY DRUNK IN TAG ROAD, SHE HAD NOT BEEN IN TAG CLUB AND HAD COME FROM BAR TOWN.

00.40 SATURDAY 13th AUGUST '11

BIG FIGHT IN BAR TOWN. SPILLED OUT INTO CHATSWORTH ROAD OUR OPS ASSISTED POLICE IN GETTING TAG SITUATION UNDER CONTROL. - NONE HAD BEEN IN TAG CLUB.

01.50 SATURDAY 13th AUGUST '11

ONE MALE REFUSED ENTRY FOR BEING INTOXICATED. HE BECAME ABUSIVE AND POLICE BROKE TO HIM.

01.15 SATURDAY 20TH AUGUST '11
TAG GROUP INVOLVED IN TAG FIGHT AT BAR TOWN TAG
PREVIOUS WEEK, WORK REFUSED ENTRY. TAG BECAME
ABUSIVE BUT EVENTUALLY LEFT.

00.45 SUNDAY 21ST AUGUST '11
POLICE SERGEANT PULLED A MALE OUT OF TAG CLUB
WHO HE THOUGHT WAS DRUNK. THE MALE REPLIED BY
SAYING HE WAS NOT DRUNKING THAT NIGHT. TAG OFFICER
MOMENTARILY HE GOT IT WRONG.

00.45 SATURDAY 20TH AUGUST '11
ONE MALE BROUGHT OUT FROM SMOKING AREA, HE HAD
BEEN GIVEN A SEVERE Z3 AT BAR TOWN GARDEN ON INTAG
GROUND. (CONVICTION WASLY.)

01.20 SATURDAY 20TH AUGUST '11
ONE MALE ASKED TO LEAVE SMOKING AREA, BECAME
ABUSIVE TO POLICE AND b/s. POLICE TOOK HIM AWAY.

02.30 SATURDAY 20TH AUGUST '11
ONE MALE REFUSED ENTRY AS TAG DOOR WAS CLOSED
HE WENT TO POLICE AND DID A 'NAZI SALUTE', HE WAS
ARRESTED.

23.45 THURSDAY 1ST SEPTEMBER '11

2 MALES PULLED OUT FOR A SEARCH AFTER REPORTS FROM THE TOWN CENTRE CCTV MONITOR FOOTAGE THAT SAW AN EXCHANGE OF DRUGS. BOTH MALES WERE CLEAR AND GOT BACK IN.

01.00 SUNDAY 4TH SEPTEMBER '11

ONE MALE PURCHASED IN THE QUEUE 137 ANTOAGH. THE ANTOAGH WAS PULLED OUT OF THE QUEUE AND ARRESTED.

01.45 SUNDAY 4TH SEPTEMBER '11

2 CARRIAGES (TRAVELLER LADIES) WENT ACROSS THE ROAD. THEY CAME OVER TO THE FRONT DOOR AND ATTACKED ANTOAGH FEMALE. THE FEMALE WAS ARRESTED. & THE 2 FEMALES HAD BEEN GREETED GALLER AND THE GIRLS WERE EXPLAINING WORDS DURING BEING TOLD BY 10/15 TO BEHIND AND TO GO BACK INSIDE (THE SMALL FEMALE)

23.25 FRIDAY 9TH SEPTEMBER '11

A MALE AND FEMALE ARRESTED ON THE CORNER OF CHARLES ROAD AFTER LEAVING BAR TOWN. - THIS HAD NOT BEEN IN THE CLUB.

01.00 SATURDAY 24TH SEPTEMBER '11

A GIRL CLAIMED THAT 2 FEMALES SITTING NEAR AGE BAR HAD LONG TROUSERS AND STOLEN AGE PANTS AND PURSE. SAG WAS QUITE WORRY AND WENT US TO DO SOMETHING ABOUT IT. SAG WARNED THE GIRLS ARRESTED. I TOLD AGE THAT WE WILL SEARCH THE GIRLS AND IT

WG FOUND AMMUNITION TAGW I WOULD CALL THE POLICE.
KOTA CULLS WERE KEPT TO RECEPTION WORK WG EXPLAINS
THAT AS HAD SOME SUSPENSION THAT THEY MAY ^{HAD} SOME PROXIMITY
THAT WOULD BELONG TO TAGW, WG ASKED IF WG WOULD
SEARCH THOSE BAGS. THEY HAD NOTHING ON THEM WHICH DID NOT
BELONG TO TAGW. TAG CULLS CONTAINS WERE TAKEN DOWN
JUST IN CASE. AND THEY GOT BACK IN TAG CULLS. I EXPLAINS
THAT THE COMRADE WHO WAS MISSING FROM BELONGING AND
ASSISTED IN SEARCHING THE AREA WHICH SHE HAS BEEN SITTING
WG DID NOT FIND ANYTHING.

01:20 AM SATURDAY 21st OCTOBER '11
MANG KERINGO A SOURCE WROTE ENTRY, HE WAS REVERSED
GUSTLY BECAUSE OF THIS AND LEFT. POLICE FOUND A
KNOCKLE DUSTON ACROSS THE ROAD, WHICH HE HAD BEEN
STANDING.

02:10 SUNDAY 22nd OCTOBER '11
FIAT W/ PASS POLICE STATION, D/S WENT TO
ASSIST. THE ACCESSOR HAD NOT BEEN IN TAG CULLS.

01:40 SATURDAY 5th NOVEMBER '11
ONE MANG ASKED TO LEAVE TAG CULLS. HE BECAME ABUSIVE
TO POLICE, THEY RESTRAINED AND ARRESTED HIM.

SATURDAY
02:30 ~~SUNDAY~~ 12th NOVEMBER '11
ONE MANG ARRESTED ACROSS THE ROAD. HE HAD COME
FROM BUK TON AND ARRIVED WITH POLICE.

01.00 SATURDAY 31st DECEMBER '11
FEMALE SEEN AT RECEPTION BY FEMALE O/S. FOUND
A SMALL BAG OF WHITE POWDER. POLICE WERE CALLED
AND THE FEMALE WAS TAKEN AWAY.

01.00 SATURDAY 1st FEBRUARY '12
HAD TO REFUSE A NEW PARTY AS TAG HOW WAS TOO
DRUNK, TAG WALKED OFF AND WENT INTO BAR TEN
UNCHALLENGED.

01.50 SATURDAY 1st FEBRUARY '12
MALE SEEN TO LEAVE FOR ROOMS INTOXICATED, AFTER
TALKING TO HIM AT RECEPTION FOR SOME MINUTES AND
KICKING HIM TO MAKE HIS WAY OUTSIDE. TAG ~~WAS~~ MALE ^{REFUSED AND} WAS
ASSISTED OUTSIDE BY O/S. TAG MALE WAS MAKING IT
DIFFICULT FOR O/S AND IN DOWN SO CAUSED ONE
OF THEM TO FALL TO TAG FLOOR WITH HIM.

00.25 SUNDAY 1st FEBRUARY '12
ONE MALE SEEN SPITTING BLOOD IN TAG QUEUE. HE
SAID HE HAD BEEN HIT IN BAR RELEASE. POLICE SPOKE TO
HIM AND WAS EVENTUALLY ARRESTED.

02.50 SUNDAY 4th MARCH '12
ONE MALE PUNCHING IN LIGHT BAR. HE HAD A CUT JUST
ABOVE HIS EYE AND ON HIS NOSE. TAB ATTACKER WAS
ARRESTED AND THE INJURED PARTY TAKEN TO HOSPITAL.

01.40 FRIDAY 23RD MARCH '12
2 MALES FIGHTING ON TAB DANCE FLOOR. TAB1 WERE
SEPARATED, TAB FIRST MALE HAD NO INJURIES AND WAS
BROUGHT OUT. TAB SECOND CLAIMED HE HAD A CHIPPED
TOOTH. HE WAS ASKED IF HE WANTED TO PRESS CHARGES OR
GO TO HOSPITAL, HE SAID NO. HE WAS ALLOWED TO STAY
IN TAB CLUB AS IT IS NOT BEACONHILL TO PUT BOTH PARTIES
OUTSIDE AT TAB SAME TIME.

02.20 SATURDAY 31st MARCH '12
ONE MALE ASKED TO LEAVE TAB CLUB FOR BEING INTOXICATED
HE BECAME VERY ANGRY AND HAD TO BE RESTRAINED.
POLICE ARRIVED ON SCENE AND TOOK CLUB FROM DOOR STAFF,
TAB MALE WAS RESTRAINED BY POLICE AND ARRESTED. L66 BILL
(D/S) WAS GIVEN A WRITTEN WARNING BY [REDACTED] (TAB DOOR
KEEPER) AS HE FELT HE WAS EXERCISING FORCE WITH RESTRAINT
TAB MALE.

02.10 FRIDAY 6th APRIL '12
2 MALES FIGHTING IN DANCING AREA. POLICE OUTSIDE.
RAIN IN WETA D/S. BOTH MALES BROUGHT OUT & WERE
ARRESTED.

23.35 FRIDAY 6th APRIL '12.
GROUP OF GIRLS HAD A FIGHT IN PUB TOWN AND WERE ARRESTED ALONG
TAB ROAD FROM TAB CLUB. (TAB HAD NOT BEEN INV.)

02.05 SATURDAY 14TH APRIL '12

2 MALES FIGHTING ON DANCEFLOOR, 10/5 SUGARCOO. BOTH WERE SAYING TAB STAGE AND STAYS60 IT. NEITHER HAD ANY INJURIES. AS LB DID NOT WITNESS TAB START IT WAS DECIDED THAT BOTH PARTIES WOULD LEAVE FOR THE GYMNASIUM, ONE6 OUTSIDE AT FRONT OF ONE OF TAB MALES. WENT AND SPEAK TO THE POLICE.

01.40 SUNDAY 22ND APRIL '12

[REDACTED], A GIRLFRIEND OF ONE OF OUR DJs, WALKED OUTSIDE TO FRONT DOOR AND WAS TALKING TO STAFF WHEN SHE FAINTED, MYSELF & A MEMBER OF HOUSESTAFF CAUGHT HER BEFORE SHE FELL AND WALKED HER INTO TOILET, IT WASNT OPEN AT TAB TIME AND LB COULD LAY HER DOWN TO ASSESS HER. SHE WAS BREATHING BUT NOT REALLY WITH IT. TO ME IT LOOKED LIKE LOW BLOOD SUGAR LEVEL AS SHE DID NOT APPEAR UNWELL IN ANY WAY BEFORE SHE FAINTED. I STAYED WITH HER FOR FIVE MINUTES. SHE BEGAN TO COME ROUND SO I WENT TO LIGHT BAR TO GET HER A GLASS OF COCA COLA TO HELP BRING HER SUGAR LEVELS BACK UP. WHILE I WAS DOING THIS THE DOOR STAFF RADIED ME AND SAID [REDACTED] HAD COME OUTSIDE AND CALLED A TAXI. SHE WAS OBVIOUSLY FEELING BETTER.

- A FEW DAYS LATER, [REDACTED] HER BOYFRIEND CALLED ME AND ASKED WHAT SHE WAS LEFT ON HER OWN AND WHY I HADNT TOLD HIM. I EXPLAINED WHAT I HAD DONE AND APOLOGISED FOR NOT TELLING HIM. ON HOURSHEET, I SHOULD NOT HAVE LEFT HER ALONE THOUGH I KNEW SHE WASNT IN ANY DANGER.

02.10 SUNDAY 22ND APRIL '12

DOVSTATE CALLED TO THE CENTS TOILETS CUBS, A MALE
HAD BEEN PUNCHES BY ANOTHER MALE. THE ATTACKER WAS
COMPLAIN AND BROUGHT TO THE FRONT DOOR WHERE POLICE
WERE WAITING. THE ACCUSED WAS ON THE FLOOR, DARK BUT
CONCERNED. HE HAD A BLOODY NOSE, BUT OTHER THAT WAS OK.
I CLOTHED HIM UP AND EXPLAINED THAT THE POLICE WERE
OUTSIDE AND WANTED TO TALK TO HIM. HE WAS WORRY BUT
DIDNT WANT TO PRESS CHARGES. I WALKED HIM OUTSIDE
HE SPOKE TO POLICE AND SAID THAT HE DIDNT WANT TO
PRESS CHARGES. HE DID BELONG IN HIS IRATE BUT LEFT
WITH HIS FRIENDS. THE ATTACKER WAS CALM AND DIDNT
SEEM INTOXICATED AND WAS DRIVEN AWAY TO AVOID ANY
FURTHER CONFLICT.

02.20 SATURDAY 12TH MAY '12

A MALE WAS DRIVING ON THE SOUTH ROAD WITH A
FEMALE COMPANION. ANOTHER MALE WALKED UP TO HIM
PUNCHES HIM IN THE FACE AND WALKED OFF. MY [REDACTED]
[REDACTED] WAS WORKING ON THE HOTEL BAR 20FT AWAY AND
PARTIALLY WITNESSED THE ATTACK, HE CALLED FOR OPS ON THE
RADIO. HE WENT TO ASSIST THE RECEIVING AND WHEN OPS
ARRIVED A FEW SECONDS LATER HE WENT WITH ONE TO
FIND THE ATTACKER. THEY SEARCHED ALL AROUND THE CLUB
BUT COULD NOT FIND HIM. I TOOK THE ACCUSED TO THE
RECEPTION TO ASSESS HIM HE WAS IN A GREAT DEAL OF
PAIN AND WAS HOLDING HIS JAW. I THOUGHT THE BEST THING
TO DO WAS TO GET HIM TO A RB AS SOON AS POSSIBLE. I
OFFERED TO DRIVE HIM AND HIS COMPANION THERE AND THEY SAID
YES PLEASE. ON THE WAY DOWN THEY EXPLAINED THAT THEY
KNEW THE ATTACKER AND HAD GIVEN TO HIM IN THE
PAIN OF BRIDGE IN THE GROUND. I OFFERED TO COME IN TO

THE HOSPITAL BUT TABY SAID TABY WOULD BE OK AND STAYED IN. I HEARD BACK TO THE CLUB. LATER I FOUND THAT THE ATTACKER HAD NOT BEEN FOUND.

- THE NEXT DAY THE POLICE CAME AND VIEWED CCTV, TABY EXPLAINED THE ATTACKER HAD SYSTEMS & BEHAVIOUR SAID, THE CCTV SHOWED A MALE RUN TOWARDS THE ATTACK CALMLY WATCHING US GO ONE WAY TO LOCATION OF THE ATTACK AND THEN CALMLY WALK OUT ONCE TABY HAD PASSED HIM. [REDACTED] GAVE A STATEMENT TO THE POLICE, ~~THE~~ THE ATTACKER WAS ARRESTED AND PLEADED ~~NOT~~ GUILTY IN COURT. THE FEMALE COMPANION ACTUALLY CAME TO THE CLUB A COUPLE OF ^{ON 15th} ~~WEEKS~~ LATER AND THANKED ME FOR OUR EFFORTS AND FOR TAKING THEM TO HOSPITAL.

- 2am SATURDAY 16th JUNE '12 - MALE REFUSED ENTRY, HE WAS RUN TO POLICE BUT LEFT THE AREA.

0330 SUNDAY 24th JUNE '12

ANIMAL WAS ON THE DANCE FLOOR, HE RAN INTO ANOTHER MALE, ~~HAND~~ HIT HIM IN THE FACE. HE HAD A BAD CUT ON THE BRIDGE OF HIS NOSE, POLICE SPoke TO ANIMAL OUTSIDE CCTV WAS OFFERED BUT I SAID THE INCIDENT WAS IN AN AREA NOT COVERED. TABY SAID NOT TO WORRY.

01:00 SUNDAY 22nd JULY '12

2 MALES EJECTED FOR FIGHTING IN BAR RELEASED WERE KEPT OUT OF ENTRY TO THE CLUB. TABY ATTACKED AND A GROUP ACCROSS THE ROAD FROM THE CLUB. TABY WERE SEPARATED AND THE ATTACKERS WERE HAPPY TO COME IT AND WALKED. THE 2 MALES THEN COMPLAINED TO THE POLICE SAYING THAT TABY HAD BEEN ATTACKED! POLICE TOOK CCTV AND LATER WE WERE TOLD THE 2 MALES WERE ARRESTED AT ILLUSIONS.

01.35 SATURDAY 26th JULY '12

2 MALS ARRIVED WITH ANOTHER COUPLE. A DRINK WAS TAPED ON EACH OF THEM. THE 2 MALS WERE ASKED TO LEAVE, ONCE THEY HAD LEFT THE AREA. THE COUPLE WERE ALSO ASKED TO LEAVE. THEY LEFT WITH FURTHER PROBLEMS.

02.20 SUNDAY 27th JULY '12

2 MALS ARRIVED ON THE FRONT STAIRCASE, DOORSTAFF STOPPED IN TO ESCORT THE MALS OUTSIDE. THE MALS PUT UP A BIT OF RESISTANCE. THE POLICE JUMPED IN AND ALTHOUGH TRYING TO HOLD HIM OFF, THE DOORSTAFF IN DOING THEIR DUTY. THE MALS WERE DRAGGED ACROSS THE ROAD POLICE TOOK DETAILS.

00.45 SUNDAY 30th AUGUST '12

MAL PULLED OUT OF QUEUE FOR RANDOM SEARCH. A BAG OF WHITE POWDER WAS FOUND (BELIEVED TO BE COKE) THE MAL WAS HANDS OFF TO POLICE AND TAKEN AWAY.

01.40 SUNDAY 20th AUGUST '12

MAL PURCHASED IN CLUB. HE HAD A SMALL CUT ABOVE HIS EYE, POLICE TOOK DETAILS OF THE ATTACKER. THE INJURED MAL DID NOT WANT TO PRESS CHARGES? AS THE ATTACKER WAS ALLOWED TO LEAVE.

01:40 SUNDAY 9th SEPTEMBER '12

I WAS COLLECTING TAB FROM DOOR TO TRY TO TAKE MONEY OFF CUSTOMERS ARRIVING AT TAB VENUE.
Z MALCOLM ARRIVED TO ENTER TAB CLUB THE FIRST WALL SEEMED OK TO ~~ENTER~~ ^{ENTER} AND SO PAID, WHEN I SAW THE SECOND, IT WAS CLEAR THAT WAS INTOXICATED AND WAS REFUSED ENTRY. THE FIRST WALL WAS GIVEN A RETURN AND THE PAIR LEFT THE AREA. JAMES ~~HARRIS~~ ^{HARRIS} HARRISMAN & DAVID WHITCOMB WERE OUTSIDE AND I BELIEVE SIDING TO THE Z MALCOLM.
ABOUT ~~02:30~~ ^{03:00} JAMES & DAVID CAME BACK TO TAB CLUB AND WATCHED PEOPLE COME INTO TAB SMILING AREA A FEW PEOPLE STUMBLER AS THEY WERE WALKING TO SMILING AREA. A FEW PEOPLE WERE A BIT LOSE AND INTOXICATED. THEY WERE ASKED TO LEAVE. JAMES DID RAISE THIS WITH ME. I EXPLAINED THAT THE FLOOR SURFACE IS UNSURE & THAT THE RAILINGS ARE A BIT OF A TRIP HAZARD. I DID FEEL THAT THE DOOR STATE WERE NOT PRO-ACTIVE ENOUGH IN DEALING WITH TAB CUSTOMERS WHO WERE INTOXICATED. SCOTT IAN (HEAD DOOR) & MISSIE SAT DOWN WITH DOORSA ATTOR WERE CLOSED AND SAID THIS WAS NOT GOOD ENOUGH AND THAT THEY MUST IMPROVE.

12:50 WEDNESDAY 12TH SEPTEMBER '12
ONE MALE RECESSED - HE HAD BEEN REFUSED ENTRY AND
BEING DENIED. AFTER BEING SPOKE TO BY POLICE FOR
SOME TIME, HE WAS FINALLY ADMITTED.

02:50 SATURDAY 22ND SEPTEMBER '12
AN AMBULANCE WAS CALLED BY A MEMBER OF TAG PUBLIC
FOR A LADY ON TAG FLOOR, - SHE HAD NOT BEEN IN
TAG VEHICLE.

01:20 SATURDAY 22ND OCTOBER '12
3 FEMALES FIGHTING ON TAG DANCE FLOOR. IT WAS UNLAWFUL
AND STOPPED IT. ALL 3 WERE BROUGHT TO TAG FRONT
DOOR. THEY WERE FOLLOWED BY SOME FAMILY MEMBERS.
THEY WERE TALKING TO TAG GUARDS, BUT THEY
WERE ALL VERY AGGRESSIVE. POLICE ASSISTED AND REMOVED
2 OF TAG FEMALES. TAG REST OF TAG GROUP LEFT TAG
AREA.

00:15 FRIDAY 20TH OCTOBER '12
[REDACTED] - SHE WAS STANDING BETWEEN THE
MAIN BAR & DANCE FLOOR. SHE WENT TO TURN AND
HER KNEE GAVE WAY. SHE HAD DISLOCATED IT. TAG
FLOOR WAS NOT WGT & IT HAS HAPPENED BEFORE. AN
AMBULANCE WAS CALLED & SHE REMAINS STATIONARY
AND CALM UNTIL IT ARRIVED. TAG PARAMEDICS ARRIVED
AND DANIELS ~~WENT~~ OXYGEN & GAVE THE KNEE BACK
INTO PLACE. TAG TOOK HER TO HOSPITAL FOR A SCAN.

Incident Report. – James Lanz

Saturday 27th October 2012 At 1.44am, a male (male 1- black, aprox 5ft 7" tall) was on the dance floor trying to talk to another male (male 2- mixed race, aprox 5ft 10" tall, wearing a grey Addidas hooded top), male 1 could not hear what male 2 was saying so went in closer to try and hear, male 2 proceeded to punch male 1 in the face, male 1 fell to the floor. Doorstaff arrived on the scene fairly quickly [REDACTED] held male 2 and brought him to the front door. He was compliant and walked out with the door staff. He stood outside with [REDACTED] (head Door). Meanwhile [REDACTED] (doorstaff) took male 1 to the toilet to assess his injuries. The toilets were quite busy and noisy so Mick decided to take male 1 to the light bar which was closed.

During this time I was outside with the meeting the licensing officers James Heasman and David Whitcombe with them was Simon Jones from Worthing Borough council licensing team. We spoke outside briefly and then I took them for a walk around the club. Both David and James spoke to a couple of customers who I believe they knew, one being a female police officer who had recently transferred to Brighton from Worthing. They continued to walk around the club and came outside and said everything was fine and thanked me. We spoke with James Heasman outside for a few minutes while David and Simon spoke with Barry wells (one of the owners).

By this time, male 1 was outside with a friend speaking with [REDACTED] After a few minutes, James, David and Simon said goodnight and left. The male also left with his friend. Ian told me that male 1 was complaining of a chipped tooth and that it hurt. Knowing that ambulances now come from Bognor and take 40 minutes plus to get to the club, [REDACTED] recommended that the males walk round to A&E as it was only 5 mins walk and they would get seen a lot faster than waiting for an ambulance.

At this time we only thought male 1 had a chipped tooth.

The next day I received a call from the Light bar, saying that 2 police officers were at the bar wanting to talk with me. I came down and they asked about the incident and if there was any CCTV. I replied that I know of the incident but was not involved as I had a license inspection at the same time. They said that the male who was hit has sustained a fractured jaw in 2 places and was in hospital!

I was very shocked to hear and offered any assistance I could. We viewed the CCTV which did not cover the area where the incident took place as it was on the dance floor and having cameras placed there is no good due to the intensity of the lights and amount of bodies; We can never get a clear image. We found male 2 being walked off the dance floor by [REDACTED] and being escorted out of the club. We were able to get a good image of his face. I copied 4 different cameras for them:

Reception, front door, dance floor exit and bottle bar.

After the police left I called [REDACTED] and told him about the injuries male 1 had sustained. He was also shocked at the male was talking to him outside and although in pain was able to talk ok and made no mention of his jaw hurting. We did not get the details of the attacker (male 2) which was a mistake we made. We also should've called for an ambulance for male 1.

After some investigating we were able to find a picture of the attacker and a name. The picture matched the male being escorted out by doorstaff on our CCTV. I gave this to the investigating officers. At the next Pubwatch meeting I circulated his picture and requested that he was voted on to the Pubwatch banned list.

03.25 FRIDAY 2ND NOVEMBER '12

WE WERE CALLED TO THE CORNER OF CARRER ROAD & CHATELAIN ROAD, WHERE A MALE WAS BEING HELD TO THE FLOOR BY HIS FRIENDS. 2 OTHER MALES WERE BEING TOLD TO GO BY OTHER MEMBERS OF THE PUBLIC THE 2 MALES LEFT & THE MALE ON THE FLOOR WAS ALLOWED UP. HE HAD A BLOODY NOSE & WAS VERY ANGRY. I RECOGNISED HIM AS A GUY CALLED [REDACTED] WHO HAD BEEN ASKED TO CLEAR THE LOBBY AROUND 2 AM. HE AND HIS FRIENDS THEN LEFT THE AREA, WE BELIEVED ON THEIR WAY HOME. BOB DID NOT WANT OUR HELP AND HIS FRIENDS SAID IT WAS FINE.

~~WE~~ AFTER THE AREA WAS CLEAR, WE WENT BACK TO THE CLUB.

AT APPROX 3.40 AM WE HEARD BANGING AT THE DOOR, WE WENT DOWN AND SAW [REDACTED] ON THE FLOOR BEING HELD BY HIS FRIENDS, ONE OF HIS FRIENDS SAID HE HAD COME BACK LOOKING FOR THE 2 MALES. THE OTHER MALE WAS ON THE PHONE CALLING AN AMBULANCE. [REDACTED] WAS ^{NOT} STARTING TO LOSE CONSCIOUSNESS. THE 2 FRIENDS EXPLAINED THAT THE 2 MALES WHO WALKED OFF EARLIER WERE THE MALES WHO HAD ATTACKED BOB. A FEW MINUTES LATER THE POLICE ARRIVED, AS THEY DROVE UP THE ROAD THE 2 MALES WALKED PAST. WE TOLD THE POLICE AND THEY FOLLOWED & ARRESTED ONE OF THEM.

I STAYED WITH [REDACTED] & HIS FRIENDS UNTIL THE AMBULANCE ARRIVED AND TOOK [REDACTED] TO A&E. THE POLICE THEN LEFT ALSO.

Monday 17th November '12

I was called by an officer asking to view CCTV from Saturday night - Sunday morning, 17th from at the club and they explained that there had been a suspected sexual assault. We view the CCTV and the female claims the club at 02.29 with a tall slim male. We found them coming past reception at 02.29.09 holding hands (the female was smiling and did not look intoxicated) they were next seen at 02.29.23 coming past the front door camera, it appears they go towards the smoking area and change the venue at 02.29.59. With the female claiming, I copied CCTV for the police and asked if could be any more help.

A few days later Chris Day (CID) sent me an image of the suspect to show staff, by the Saturday night. I was able to send [REDACTED] a picture of the suspect's passport. 4 days later Chris ~~sent~~ responded saying that he had been off for a few days and was checking it out.

05.40 Saturday 17th November 12

[REDACTED] approached a male in the club as he was acting a little strange and was close to intoxication as he approached the male dropped a bag of pills believed to be Ecstasy. Jim brought the male to the front door and handed the bag to Ian. They questioned the male for a few seconds and then escorted him to police officers across the road and was released.

Light Bar & Liquid Lounge

Note of thanks from assault victim

Subj: Thank you note!
Date: 15/05/2012 09:21:07 GMT Standard Time
From: [REDACTED]
To: info@liquidloungeworthing.co.uk

Dear Sir

Last Friday the 11th of May, my friend [REDACTED] and myself came to your club and we were having a great time dancing. Unfortunately my friend got punched in the face, it was so violent he broke his jaw and had to have an op. We contacted the police and is in their hand now hopefully they will find the man that did this! My friend is openly gay and we believe it was an act of prejudice.

We were taken care of by your staff, they were so kind and attentive. Specially the generous man that took us to the hospital. Can you find out who he is and thank him for his help, he was a true gentleman. Myself and [REDACTED] are both Brazilians and is so reassuring that when you are in a foreigner country there are lovely people of quality like him to help us.

Thank all your staff that helped us, we don't know who they were otherwise we would thank you all personally, they are remarkable.

Sincerely

[REDACTED]

Liquid Lounge & Light Bar Staff Training Programme

Staff Training

The Law

Understand the laws affecting the sale of drinks and alcohol.

Serve and deal with customers in compliance of legal requirements.

Any breach of the Licensing Laws may result in a criminal prosecution against the licence holder, and a member of staff.

It is illegal to serve alcohol after time has been called, including off sales.

It is an offence to serve Alcohol to anyone in a licensed premise who is intoxicated. If you are caught, it can be an £80 on the spot fine for the person who served them.

It is an offence for anyone who is intoxicated to be in a licensed premise.

Under 18's

Staff must comply strictly with the licensing laws relating with persons under the age of 18.

All staff must not serve intoxicating liquor to a person under the age of 18. If unsure, ask the customer for a valid form of ID.

Staff must not allow persons under the age of 18 to consume intoxicating liquor, if you suspect that there is a person under the age of 18 in the premises you must inform the Bar Manager or Supervisor immediately.

Open drinks are not permitted to leave the premises.

The venue has a duty not to permit entry or sell alcohol to anyone who is suspected to have been drinking excessively.

Alcohol

Anyone deemed to be acting inappropriately and being violent, abusive or destructive to the property or property of other members will be asked to leave the premises.

Any incident must be reported to the police as deemed necessary by the Bar Manager or Supervisor.

- Slurring words
- Loss of train of thought
- Not understanding normal conversation
- Difficulty in paying attention
- Unsteady on feet
- Swaying uncontrollably
- Staggering
- Bumping into or knocking over furniture and people
- Lack of co-ordination

have not consumed any, retain the drink. Warn other customers of the suspected incident and advise that they throw away any unattended drinks or keep them for testing if the police are coming. The bar should not replace any unattended drinks.

Drugs

Not all intoxication is due to alcohol. Someone who has been using drugs may show the signs listed earlier but may also show the signs listed below.

- Pupils dilated
- Bloodshot or watering eyes
- Constant movement of fingers
- Clenching of teeth
- Changes of speech patterns
- Pale or clammy skin
- Sweating
- Spaced out look
- Hyperactive
- Excessive sniffing
- Dripping nose
- Customers paying with a rolled up note
- White powder or traces of blood on bank notes

Drug Dealing

The venue operates a zero tolerance policy. If you see anyone acting suspiciously, perhaps a small group of people or just a couple closely huddled together or passing things around, groups of the same sex shaking hands or hugging a lot or people hanging around quieter areas of the venue. You must report this to a door supervisor immediately.

This is where you as bar staff and glass collectors can be a better tool than the door supervisors who are very easily recognised. Drug dealers or users may not notice or recognise you as working for the club so may not notice you watching them.

All incidences of Drugs and Drug abuse must be reported to management. Misuse of Drugs Act 1971 lists a number of drugs whose production, possession, supply, etc. are generally illegal. These are known as controlled drugs.

The Misuse of Drugs Act divides drugs into three classes:

Class A:

Ecstasy, LSD (acid), magic mushrooms prepared for use, heroin, methadone, crack, cocaine, opium, and any class B drug prepared for injection.

Less common substances: dextromoramide (e.g. Palfium), dipipanone, fentanyl, mescaline, pethidine, PCP, all parts of the seeds of the opium poppy (after mowing).

Max. penalties: possession: 7 years prison and/or a fine, supply: life imprisonment and/or a fine.

If customers cause a problem and/or are drunk and refuse to leave, inform management and door supervisors to try and remove the person. Do not attempt to physically remove them, as bar staff put themselves at risk and may be prosecuted for assault.

Vulnerable People

We all have a duty of care whether they are in the club or outside the venue during operating hours or after we close.

A vulnerable person can be:

- Someone who has simply been left on their own.
- Someone who has had too much to drink.
- Someone who doesn't know the area.
- Someone who has no money to get home.
- Someone who is getting unwanted attention.
- Someone who has just lost their phone.

What to do:

- Observe the vulnerable person, making sure no one is following or harassing the individual.
- Make sure any unwanted person knows you have seen their face.
- Make an immediate evaluation of the risk and take steps to ensure that the vulnerable person is in no immediate danger.
- If they are in no immediate danger, approach the vulnerable person and make them aware that someone is following them and if they can assist in anyway.
- Try and reunite them their friends.
- If they are in danger, notify a door supervisor.
- If they are in the venue then do not serve them anymore more alcohol.
- Offer them some water.
- If it is deemed necessary that the vulnerable person is too intoxicated and unable to communicate, inform door supervisors and bar manager.
- Offer to take them to a door supervisor or manager who can arrange a licensed taxi to take them home and a safe place to wait.
- If they are outside you may be able to call for the street pastors to assist.
- Check that they know who they are leaving with and that they are happy to leave with them.
- You could always call the Police – 999 in an emergency or 101 for non-emergencies

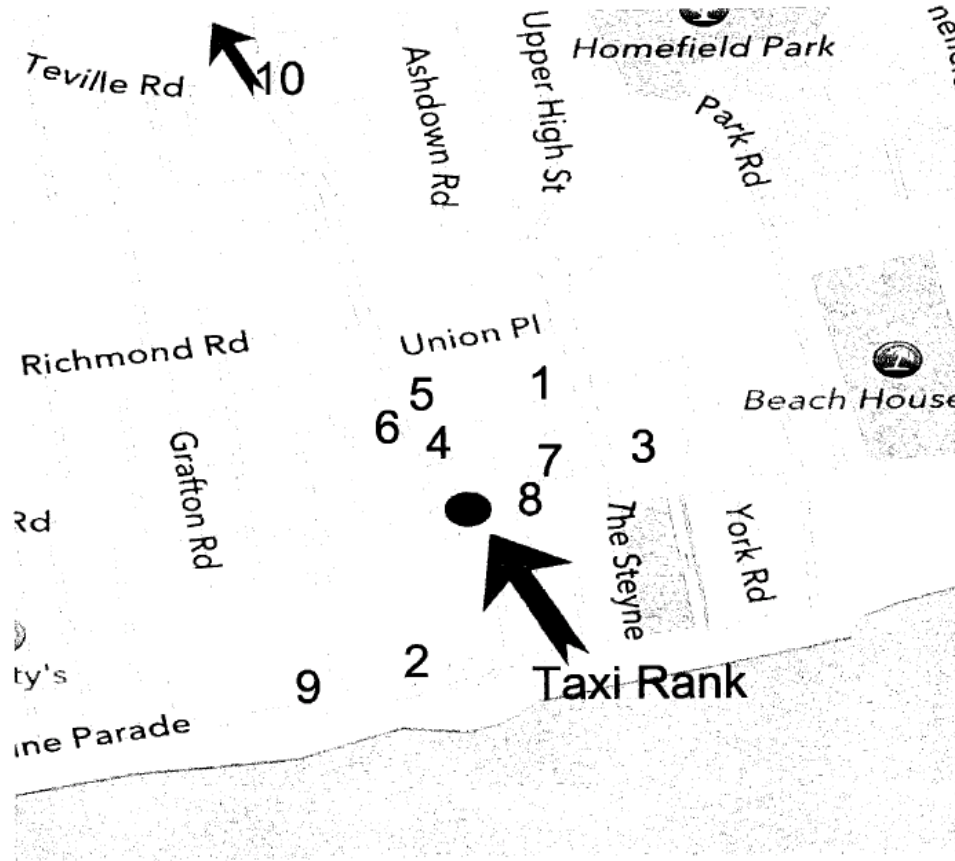
Incident & Accident Reporting

It is your responsibility to ensure any incident or accident (however insignificant or small) is recorded in the accident book.

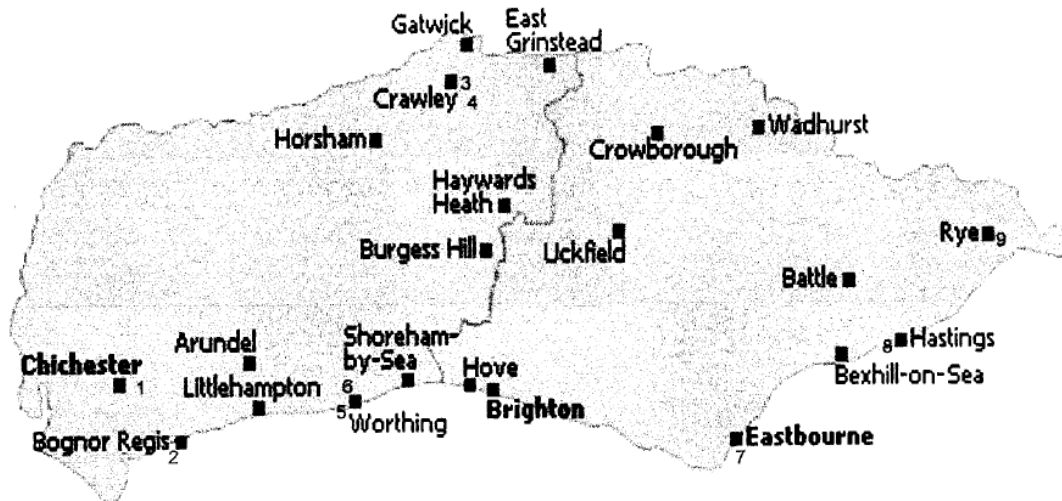
Ensure that in the event of an incident, appropriate help is called; inform management that an incident has occurred. They will then call First Aider or Ambulance. Security should be informed of the incident and the action taken.

Trading Hours of Bars & Clubs in Worthing & throughout Sussex

Worthing Town centre bars and clubs



1	Liquid Lounge	4am
2	Occasions	3am
3	Bar Ten	2am
4	Bar Release	1am
5	Three Fishes	2am
6	Sir Timothy Shelly	12am
7	The Warwick	2am
8	Vintners Parrot	12am
9	Tangerine	2am
10	Illusions Nightclub	3am



West Sussex

East Sussex

1:	Thursdays, Chichester	750 capacity	Open til 3am Tuesdays, 3.30am Friday & Saturdays
2:	Vision, Bognor	1200 capacity	Open til 3am Thursdays & Fridays, 3.30am Saturdays
3:	JJ Whispers, Crawley	750 capacity	Open til 2.30am
4:	Moka, Crawley	2000 capacity	Open til 3am
5:	Occasions, Worthing	450 capacity	Open til 3am
6:	Illusions, Worthing	990 capacity	Open til 3am (re-opening 17th January 2013)
7:	Atlantis, Eastbourne	850 capacity	Open til 3am
8:	Fluid, Hastings	400 capacity?	Open til 3am Fridays & 4am Saturdays
9:	Horizon, Rye	280 capacity	4am licence

This does not include Brighton, as this is a city and has different rules?

Many of the bars are open until and later than 2am and many nightclubs open past 4am.

Action Plan

Action Plan for light bar and liquid lounge

- 1 Drinking games stopped.
These were stopped a long time ago and never involved drinking more than one drink.
- 2 Stop bar tabs as prizes for game show evenings.
These were never valid on the same night and were for a minimum of 4 people, the most anyone would get would be 2 drinks each.
- 3 Introduction of new ID scanner with passport scanning facilities.
We are now operating a 100% ID policy no matter what age. The new system which now scans passports as well as driving licenses is linked to all other venues that have the system in the country. Since it was introduced we have been able to identify customers for the police as well as people who have been banned from other venues out of town and refuse them entry. The system allows us to bring up an individual, add notes to their profile and ban them if they cause a problem. The next time that individual tries to enter the venue, the system brings up an alert with the details previously added telling the door supervisors not to let that person in. Being a venue open 7 nights a week, we do not always have the same members of doorstaff working on the front door, so this is very beneficial. The old ID scanner system was several years old, very difficult to work, only scanned driving licences and only had a 20% success rate of actually capturing the data.
- 4 No bulk buying drinks deals.
A lot of venues in Worthing have always offered these and still do.
- 5 Free soft drinks for designated drivers.
We ran this campaign over the Christmas period and will continue it indefinitely.
- 6 Any spirit over 40% proof delisted
- 7 More proactive policy for dealing with anyone who is intoxicated.
We are refusing entry and asking customers to leave 2 drinks before they reach intoxication. This is a very hard thing to do as different people can drink different amounts of alcohol before it affects them. The bar staff and glass collectors have received training so that they can spot and notify door supervisors of anyone who looks close to intoxication.
- 8 Re positioning and a possible increase of CCTV cameras to cover dance floor areas.
We have added 3 cameras to cover the main dance floor and an extra camera outside to cover the street. We have also repositioned the original outside cameras so that we now cover the entire street up to the police station. Key2 Security gave advice on the positioning of the new cameras as well as the location of all original cameras inside and outside the venues. Licensing have been invited to view the cameras and their locations to make sure that they are happy with them and to recommend any improvements.

9 New free phone for taxis in light bar.

10 Stricter entry policy.

As mentioned before, 100% ID and stricter on people who are close to intoxication. The door supervisors have been known to refuse entry to over 50 people in one night due to people being close to or intoxicated. Anyone showing any early signs of intoxication is refused.

11 Keep Door staff on for an extra half an hour after close to clear the street.

Door supervisors now stay on until Chatsworth road is clear (no matter how long this takes) and patrol the entire street; as well as paying £480 per month towards the taxi marshals; we are also on call to assist at the Taxi rank.

12 Introduction of roaming door staff with head cam inside the venues (specifically to stop antisocial behaviour)

This is intended to assist capturing images in areas where perhaps the CCTV cameras might not get such a good image and will also act as a visual deterrent to possible offenders

13 In house drink awareness course for all bar and door staff (this will be a monthly training course for all staff)

A new training programme has been introduced to educate the bar staff and glass collectors on dealing with drunk people, spotting drunk people, serving alcohol responsibly, dealing with vulnerable people, drug awareness and the law. A copy of the training programme is attached.

14 Working closer with Police when an assault takes place no matter how minor.

We have new procedures in place in the event of an incident; this is in line with Key2 security solutions:

-Identify the aggressor and the victim, each case is different. Do the police need to be contacted or not?

-Detain both parties and inform management of incident.

-Both parties if possible are to be taken to a designated holding area away from each other. If a serious incident has occurred then a member of door staff is to remain at the scene keeping it preserved in case it is required by police. Any evidence is to be kept safe for the police.

-If required call for the qualified first aider. If an ambulance is required the first aider will request one and will also call the police (whether or not the victim wants to press charges, the police must be notified of the incident)

-Interview both parties to find out what happened. Ask if either party wishes to press charges, if they do, call the police and report the incident. If a serious assault has taken place (ABH or GBH) then the incident must be reported to the police whether the victim wants to press charges or not.

ABH Definition

- The loss or breaking of a tooth or teeth
- Temporary loss of sensory function, including loss of consciousness
- Extensive or multiple bruising
- A displaced broken nose
- Minor fractures of bones
- Minor (but not superficial) cuts requiring medical treatment
- A recognised psychiatric disorder

-If there are no injuries and the victim does not want to press charges, they must sign a statement stating this. All details of all individuals involved must be kept. Any relevant information is to be put on the Clubscan system.

-Once the situation is under control, all extra door supervisors are to return to their positions to ensure the continuity of the safe running of the venue.

-Door supervisors and management will co-operate fully with the police and provide statements.

- 15 Introduction of get me home safe campaign for females on their own.

This campaign was introduced over the Christmas period and again is ongoing. We can arrange a taxi home for anyone, a safe place to wait, free bottles of water and in some circumstances pay for the taxi home. We have been working closely with the street pastors in helping people outside the venue find their friends or getting home, whether they have been in the venue or not.

- 16 Introduction of 'Please drink responsibly' campaign.

This is an advertising campaign telling customers to drink responsibly and that anti-social behaviour will not be tolerated. These messages are repeated around the venue, drumming it home that anyone committing an offence will be banned and may end up on Pubwatch as well as being arrested.

- 17 Promoting food sales with and introduction of coffee and tea (warm - not hot)

We are also promoting a new range of soft drinks inside the venue.

- 18 The door supervisors are no longer employed in house. Key2 Security now supply the premises with door supervisors. All existing door supervisors had to apply to work for Key2. All have been trained to meet Key2 standards and procedures.

Information supplied by new Security Provider



KEY 2 Security Solutions Ltd

Key 2 House, Salvington Hill,
High Salvington, BN13 3BE

Company Reg No: 7190307

Monday, 14 January 2013

To whom it may concern,

My name is Vino Vijayakumar. I have been the Director of Key 2 Security Solutions since its formation in March 2010. I also have two other family businesses in Worthing, one which I have been running since 2000 and another since 2003.

In March 2002 prior to working as a door supervisor, I was a head glass collector for a licensed venue. I have also been working within the security industry for nearly eight years. I was employed by Regency Security Services as Head Door Supervisor at Que Pasa, which is now known The Three Fishes at this time Que Pasa was one of the busiest venues in Worthing. While I was working at Que Pasa, I was commended for my work in a meeting with the former Manager and Area Manager of Marstons, and the Director of Regency Security Services on how well the venue was run from a security point of view. This was mentioned from the former police licencing Officer Mr Mike Webb who is now retired. During my time with Regency Security Services, I was also required to work in many other venues, which have had issues in the past. I was also involved in taking over new venues from other security companies. The areas I have covered while working for Regency Security Services, are from Que Pasa Southampton (Hampshire) to Yates in Hastings (East Sussex).

I am also involved with the pubwatch meetings and also the panel meeting in the tarring ward.

Key 2 Security Solutions offers security services to a few other businesses in Worthing and surrounding areas. They are as follows:

- The Original Bowling Company trading as AMF Bowling
- Bar 42
- Bar Next Door
- Barney's
- TCG Management Services Ltd trading as Bar Release
- McDonalds Worthing
- Taxi Rank
- The Wheatsheaf
- Rendezvous Casino (Brighton)
- Chichester Inn
- The Richmond (Chichester)
- Liquid Lounge

- Favourite Chicken
- Xpress Burgers

Due to the nature of the business, we also have a good working relationship with Sussex Police.

On the 17th December 2012, Key 2 Security Solutions have been contracted for three years to provide security services to the Liquid Lounge nightclub and The Light Bar. Part of our services include consultancy for the venues in the event of any licensing issues.

I am assisting Mr James Lanz, the General Manager of the venues, and Mr Barry Wells, the proprietor of the premises, in trying to rectify any issues that the police have found within the venues. Key 2 Security Solutions are trying to assist to prevent the revocation of their license.

Since the start of our contract, one of the existing door supervisors that worked at Liquid Lounge has been removed and another left of their own accord. The rest of the staff were asked to apply to us and retrained to meet Key 2 Security Solutions high standards of service.

I had advised the management to adjust and include additional cameras so that they will cover in and around all areas of the venue and the street outside, which will assist the police in any investigations that may occur. The cameras have been readjusted and added to cover the whole of the dance floor in the main room and also areas of entrance and exits. In any event that occurs on the dance floor and main areas of security concern, I feel confident that the venues will be protected at all times inclusive of external security cameras, should any incidents occur outside the premises.

I have ensured that the door supervisors who are positioned at the entrance of the venue are now also wearing high visibility jackets, so that they are easily identified to members of the public and the police.

The door supervisors from Liquid Lounge which is now part of Key 2 Security Solutions will have a better working partnership in and around the town also working in harmony with the taxi marshals which are also contracted by Key 2 Security Solutions. As a company we have a good working relationship with the street pastors who are now spending more time at busy periods outside the liquid lounge

Liquid Lounge has also now installed a system called Club Scan. Club Scan is a program that scans IDs and holds data throughout the night, and if any issues have occurred, this can be used to ban individuals who have caused incidents in and around the country. I would like to make a point that since having the Club Scan, we have assisted the police to help with their enquiries on a couple of occasions. **Liquid Lounge is the first and only venue in Worthing to have this system installed with a substantial cost implication to the owners.**

I have assisted the Liquid Lounge in retraining their bar staff. This is to ensure that all members of staff have a better understanding of the licencing laws and that they are fully aware that serving any intoxicated people is illegal and can cost them their jobs. By assisting with the retraining of the bar staff better and door supervisors to help insure better public order.

Since we have been contracted to Liquid Lounge, there has been an alleged sexual assault committed, this however, occurred in East Worthing after the alleged victim had left the venue accompanied by a male. It upsets me that the statement by Chief Inspector Catherine Joanne Banks does not mention that, Mr James Lanz and I, assisted two C.I.D. Officers from Worthing on the Friday 28th December 2012 at 11:00 hours, a few hours after incident, by giving them the CCTV footage and the information of the suspect obtained from the Club Scan system. This has, to the best of my knowledge helped the police in apprehending the suspect.

If you have any further enquiries, please do not hesitate to contact me on:

Email: [REDACTED]

Mobile: [REDACTED]

Regards

Mr Vino Vijayakumar
(Director)